Samantha Jobling

Rehabilitation Case Manager &
Registered General Nurse

Location: Midlands

Summary of client expertise and specialist training:

Samantha has specialised in working with clients who have complex health needs in the community across her career as a registered nurse. She is passionate about re-integrating people into the community, including supporting her clients into secure and sustainable vocation, education or employment. She is extensively experienced in supporting clients to obtain benefits and working with Education Health Care Plans.

Samantha's first-hand knowledge and training encompasses children, young adults and older adults with a range of neurological and health issues, including many with significant additional medical complexities.

Samantha is experienced in the following areas:

- Brain injuries – mild, moderate and severe
- Mental health disorders
- Learning disorders / learning difficulties
- Multiple trauma

Samantha has a practical, reassuring and honest approach, ensuring her clients and their families feel secure in her hands. She works well to deadlines while also remaining flexible to the needs of the client and has excellent organisational skills.

Case Management skills:

Samantha's skills and experience include:

- Immediate needs assessments
- Case management action plans and progress reports
- Understanding of the requirements of the litigation process
- Set-up and management of community care programmes in a variety of contexts
- Safeguarding and risk assessment
- Working with those impacted by the Mental Capacity Act and / or Deprivation of Liberty
- Education appeals
- Benefit applications and appeals
- Return to work
- Holiday arrangements
- Accommodation adaptations

Professional registrations and memberships:

- Royal College of Nursing
- Nursing and Midwifery Council
- BABICM – Advanced Registered Practitioner

Qualifications and Training:

Qualifications

- Masters Public Health - Merit – Derby University (2018 – 2021) successful completion of level 7 modules in research skills, health protection, leadership theory and health improvement
- Bachelor of Law (hons) - 2:1 – Derby University (2003 – 2007)
- Diploma in Nursing (Adult) in Nursing – Nottingham University (1997 – 2000)

Training from Redcrier (certificates all current)

- Communication
- Fire Safety and Awareness
- Safeguarding Adults
- Infection Control
- Health and Safety
- Diet and Nutrition
- Food Hygiene and Safety
- COSHH
- Challenging Behaviour
- Record Keeping
- Dignity and Respect
- Equality and Diversity
- Theory of Moving & Handling Moving Objects
- Mental Capacity Act 2005 and Deprivation of Liberty Safeguards (DoLS)
- Risk Assessment

Life Support Training:

- Basic Life Support Training, Theory and Practical

Other training:

- Epilepsy Awareness, Redcrier (2017)
- Pressure Area Care and Continence Management, QiCT (2017)
- Effective Supervision, QiCT (2017)
- My Life, My Injury, Field Fisher Waterhouse (2017)
- Certificate in Cognitive Behavioural Therapy, Social Care TV Online Training (2017)
- Certificate in Pain Management, Social Care TV Online Training (2017)
- Confidentiality Awareness, TutorCare (2018)
- Certificate in Supervision and Appraisal Social Care TV Online Training (2018)
- Paediatric Clinical Negligence & Personal Injury: Basic introduction to low value and high value claims, CMSUK Webinar (2020)
- Working with Families for Paediatric Case Management: Online introduction, CMSUK Webinar (2020)
- Disclosure Dilemmas Event, BABICM (2020)
- Traumatic Injury Amputation: The medical and Legal Journey from Accident to Elective Amputation, Rehabilitation and Beyond, Pace Rehabilitation and Stewarts (2020)

Employment:

COOCI Associates – from 2017 - Rehabilitation Case Manager

- Immediate Needs Assessments
- Case Management for clients with complex disability
- Co-ordination of multidisciplinary teams
- Setting up, co-ordination and management of care packages
- Supporting clients and families with a range of issues including accommodation adaptations, setting up and managing community care teams, holiday arrangements, vehicle procurement, benefit applications, educational appeals, and returning to work
- Experience of adolescent and adult cases

Example of client goal achievement: *I was able to facilitate an adolescent client with an acquired brain injury instructing with a full team of professionals to help him achieve his grades in his mock examinations with a view for post 16 education. I have also supported him with exploring appropriate social activities to reduce his feelings of isolation following the injury.*

Facilitating an adult client who sustained multiple traumatic injuries (including orthopaedic and multiple organ injuries) following a road traffic collision, instructing a team of professions to increase his fitness and to aid in his rehabilitation with a view of being able to access the community independently. I have also supported him and his family access psychological support in dealing with the trauma of the incident.

Supporting an adult client who sustained and acquired brain injury and orthopaedic injuries with sourcing appropriate accommodation, in order for her to live her life as independently as possible.

Additionally, I helped facilitate a young adult with an acquired brain injury to secure a placement to meet his rehabilitation needs with a view to secure appropriate long-term accommodation.

Health Claims Bureau – Vocational/Occupational Health Case Manager – October 2016 – December 2018

- Managing a large case load with clients with physical and mental health conditions to support them with a sustainable return to work
- Conducting biopsychosocial assessments on clients with both varying conditions from a single to multiple complex conditions. Conditions including work related injuries through to complex dementia
- Developing working relationships with employers, employees and insurance companies to ensure positive outcomes
- Providing occupational health assessments and recommendations to employers
- Biopsychosocial assessments of clients wishing to apply for insurance, providing concise reports to the insurance provider to allow them to assess the claim

Capita Plc – Contractor Disability Assessor – September 2015 – July 2017

Completion of functional assessments on a wide variety of physical, mental health and learning problems in relation to Personal Independence Payments (PIP)

- Experience in the assessment of acquired brain injuries, strokes, spinal injuries, cerebral palsy, learning difficulties and complex physical and mental health problems. Advice was then given regarding the likely level of function with activities of daily living
- Compilation of concise reports using evidence gathered prior to and during the assessment, within the criteria set out by the Department of Works and Pensions (DWP)

Atos Healthcare – Disability Analyst January 2011 – September 2015

- Completion of functional assessments on a wide variety of physical and mental health and learning problems in relation to Employment and Support Allowance (ESA)
- Compilation of concise reports using evidence gathered prior to and during the assessment, within the criteria set out by the Department of Works and Pensions (DWP)

- Experience in conditions such as epilepsy, learning problems, traumatic injuries and complex mental and physical health problems. Advice was then given regarding the likely level of function with daily tasks
- Clinical supervision of new starters

Healthcare at Home – Nurse Advisor – November 2009 – January 2011

- Telephone nurse advisor advising patients admitted onto a healthcare scheme, who were discharged early from hospital and end of life care. Remotely managing complex discharges and care in the community
- Management of appointments, liaising with health care professionals or emergency care to support patients at home
- Liaising and working in close collaboration with health and social care professionals to ensure appropriate care and provision given to the patients
- Provide clinical supervision

Primecare Forensic Medical – Custody Nurse – July 2005 – August 2010

- Autonomous Nurse Practitioner, specialising in the assessment of persons in police custody to determine fitness to detain, fitness to interview and fitness to discharge into the community
- Experience with long term and acute physical and mental health conditions. Experience of dealing with persons under the influence of substances
- Liaison with health and social care services
- Obtaining forensic samples and documentation of injuries
- Completion of police statements

I Research – Bank Research Nurse – January 2007 – December 2009

- Research Nurse working in clinical trials

Derbyshire Royal Infirmary – Registered Nurse July 2001 – July 2005

- Working and rotating within specialist areas including Emergency Surgical Admissions, Urology, Cardiology and Accident and Emergency
- Caring for patients with a variety of acute physical and mental health conditions from major trauma to minor injuries. Injuries including acquired brain injuries, spinal injuries, epilepsy, and amputations. Managing patients with medical and surgical emergencies, including pre and post-operative care
- Liaising with multidisciplinary teams, including health and social care.
- Care planning
- Discharge planning
- Devising training packages

Queens Medical Centre – Registered Nurse Department of Gynaecology – July 2000 – July 2001

- Care of patients with gynaecological conditions, specialising in pre and post-surgical care, gynaecological cancers and pregnancy related complications
- Care planning
- Discharge planning

Sherwood Forest Hospital, Sutton in Ashfield – Associate Nurse – 2000

- Care of patients on an acute medical ward specialising in gastroenterology and complex neurological problems (such as acute strokes)
- Liaising with multidisciplinary teams
- Complex care planning
- Complex discharge planning

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