**Sent:** 19 October 2021 19:45  
**To:** Nikki Ounsworth <[n.ounsworth@coociassociates.co.uk](mailto:n.ounsworth@coociassociates.co.uk)>  
**Subject:** RE: Annual leave - A

Thanks Nikki

Thank you for allowing me to ask ridiculous questions!

I was really interested in your comments that you made over TBIS

Can I just say, you do a wonderful job for A.

Your ability to carry on this last 6 months and be the amazing case manager that you are, is incredible.

It is a pleasure to work with you.

Have a lovely evening.

Best wishes,